

# Instruction to your bank or building society to pay by Direct Debit

Service User Number 

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Please fill in the whole form and send it to:  
 RL360 Life Insurance Company Limited, International House, Cooil Road, Douglas, Isle of Man, IM2 2SP, British Isles.

**Name and full postal address of your bank or building society branch**

To: The Manager  Bank or building society

Address

**Name(s) of accountholder(s)**

**Bank sort code**  -  -  **Bank or building society account number**

**Instruction to your bank or building society.**

Please pay RL360 Life Insurance Company Limited Direct Debits from the account detailed on this instruction subject to the safeguards assured by the Direct Debit Guarantee.

Signature  Date (dd/mm/yyyy)

Banks and building societies may not accept Direct Debit Instructions for some types of account. We can only process payments from a bank account in the country of the currency eg payments in Sterling can only be made from a bank based in the UK.

**Privacy and cookie policies**

Our full privacy and cookie policies can be viewed at [www.rl360.com/privacy](http://www.rl360.com/privacy) or can be obtained by requesting a copy from our Data Protection Officer.

<b>For internal use only</b>	
Client number <input style="width: 250px;" type="text"/>	Mandate number <input style="width: 250px;" type="text"/>

**Please detach this guarantee and keep it for your reference**

## The Direct Debit Guarantee

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit, RL360 Life Insurance Company Limited will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request RL360 Life Insurance Company Limited to collect a payment, confirmation of the amount and date will be given to you at the time of the request
- If an error is made in the payment of your Direct Debit by RL360 Life Insurance Company Limited or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society
- If you receive a refund you are not entitled to, you must pay it back when RL360 Life Insurance Company Limited asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.